#### Secure Data Infrastructure for Critical Railway Operations



### AGENDA

- Introductions
- Security challenges in rail
- Learning from other critical infrastructures
  - Use case STM
  - Other architectures & resources
- Q&A panel discussion





### Introductions





Matthew Miller – OSIsoft **Transportation Industry Principle** 



Maxim McKay – OSIsoft **Business Advisory Services & Transportation Industry Champion** 

Q&A Panel

Jesus Molina, PhD – Waterfall Security Solutions **Director of Business Development** 

Andrea Roy & Cedric Vallee- Alizent **Director of Business Development & OSIsoft PI Analyst** 





#### Partnerships delivering secure railway solutions...



- Leading real-time software data infrastructure
- ✓ Supporting 65% of Fortune 500 Operating Companies
- ✓ Gold Standard for Critical Infrastructure Monitoring



- ✓ Global System Integrator 8 offices millions of assets
- ✓ Over 20 years experience in monitoring critical assets
- ✓ Common customers-Transportation, Manufacturing & Utilities



- ✓ Global leader in cyber security appliances
- ✓ Strong Integration with OSIsoft products
- ✓ Used by leading utilities and critical infrastructures



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### Security Challenges



#### **Digital Transformation is Changing Industry**

#### Greater Operational Efficiency

#### "Smart" Products & Data-Driven Services



Xcel Energy **saved \$46 million** and improved renewable integration with real-time data visualizations and weather forecasting. Caterpillar helps transportation giants **save up to \$1.5 million** per ship per year through after-market services for fuel reduction and maintenance.



#### And Make Operations Data an Asset Everyone Can Use in Real Time



Network Engineer "Can we increase the overall capacity?"



**Control Room Operator** "The process is like a baby – you have to watch it."



**Operations Manager** "What is the forecast of productivity?"



Data Scientist "Can we find new savings with machine learning?"



Reporting Analyst "I need to combine data from 3 sources in 1 report."



Maintenance Engineer "I need to know the moment it goes out of tune."



#### **Proven Business Results**





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#### Security Challenges in Rail





#### **Operations Technology (OT) Systems**





#### Information Technology (IT) Systems

Limit direct access to critical systems while expanding the value use of information.



**Business Systems** 



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## Learning from others



### Use Case - STM Société de Transport de Montréal



#### **STM Overview Société de Transport de Montréal**



- Public company Operator of the public transit system in Montreal: Metro and Bus services. Operates 4 underground train lines, totalizing 68 stations, 220 bus lines and 1771 busses
- 2<sup>nd</sup> largest urban transit network in Canada, after Toronto Transit Commission
- Montreal Metro is the largest in Canada in terms of passenger traffic, and 3<sup>rd</sup> in North America in terms of daily passengers, after New York and Mexico
- En 2016, 416,2 millions passenger-trips

**Command Center** 





#### Today





#### **OPALE Project Description**



(Optimisation des Processus et Activités à L'Entretien)

- OPALE project objective was to increase the level of control over fixed asset maintenance
- Software application at the Command Center were not fit for the maintenance team needs
- Project deliverables:
  - New maintenance process and procedures
  - SAP-PM
  - Data infrastructure

#### OPALE Project Description Context



- No data collected by Maintenance on fixed equipment
- Restricted access to fixed assets status and alarm management
- Hard to generate reports and KPIs
- Difficult to diagnose field equipment issues
- No visibility on real-time process, other than through Command Center
- Command Center is not designed for flexibility needed by maintenance

#### **PI System Architecture**





Architecture is not fully HA, but is built for robustness and stability.

#### **Escalators Fleet-Wide Monitoring**





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#### **Details display – Escalators**

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### Architecture Options



#### Data Replication Through DMZ





#### Data Relay through DMZ





#### Uni-directional Gateway Physical Isolation





#### **Applicable Security Standards**

- NIST (National Institute of Standards and Technology, USA)
- NIST has also published a Guide to Industrial Control Systems (ICS) Security
- European Union Agency for Network and Information Security (ENISA)
- NERC CIP (North American Electric Reliability Corporation)
- UIC (International Union of Railways)
- Rail Delivery Group (RDG)
- Agence nationale de la sécurité des systèmes d'information (ANSSI)
- American Public Transportation Association (APTA)



### **Q&A** Panel



#### **Q&A** Panel



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Nick Kingsley Managing Editor Railway Gazette Group



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#### Want more information?

- Copy of today's Presentation
- Secure Data Infrastructure for Critical Railway Operations Whitepaper
- OSIsoft/Waterfall Presentation and Roundtable at Rise of IoT and Big Data in Rail May 25-28<sup>th</sup> in Munich Germany – Special 20% discount voucher offered to todays attendees!
- Go to our websites
  - <u>www.osisoft.com</u>
  - <u>www.waterfall-security.com</u>
  - www.alizent.com
- Email one of us!



# THANK YOU

